

Shipwrecked VBS 2018

July 9th-13th



FREQUENTLY ASKED QUESTIONS

Q. Can I have my child placed in the same crew with their friends?

A. Yes. While going through the registration process online, list one friend or sibling your child would like to be grouped with. The request must be mutual, i.e. each friend /sibling **MUST** request the other at registration. Mutual requests are not guaranteed but will be accommodated to be best of our ability.

Q. What if my child and their friend/s are not in the same grade? Can they still be in the same crew?

A. Crews will be made up of different grade levels, so a difference in grades will not affect which crew they can join.

Q. What does drop off my child look like during the week of VBS?

A. We ask that all parents walk their kids into the building and check them into our system, then leave them with their crew leader every day by 9am.

Q. What are the pick-up procedures?

A. Every child will be given a four digit code at check in, anyone picking up the child must be on the approved list and have the code to pick-up a child after VBS. We ask that all students be picked up by 12:00pm (noon) throughout the week.

Q. What if someone else will be picking up my child?

A. Alternate drivers are acceptable but must be approved before pick up at the time of drop off, they need to prove their identity with photo ID as well as have the four digit code with them at time of pick-up.

Q. What if I lost my child's pick-up code or forget to bring it with me?

A. ANYONE without a pick-up card, including parents, will be required to show a photo ID to the VBS staff leader.

Q. What if I need to pick up my child early on one of the VBS days?

A. Bring your pick up code and go to the Information Station in the main atrium. VBS staff will retrieve your child for you.

Q. What measures do you have in place to ensure the safety of participants?

A. Safety is a top priority for us at Heritage Christian Church.

- All adult leaders will be put through a background check.
- All leaders will be identified by an exclusive Heritage VBS shirt and name tag.
- Security team members and Hall Monitors will be posted throughout the building.
- Other groups within the church will remain in designated areas away from VBS.
- Schedule tracking allows VBS leaders to locate children any time during VBS.
- First Aid staff are on premises and can be found in the First Aid Station.

Q. What if my child becomes sick or is injured while they are at VBS?

A. An adult VBS staff member will assist crew leaders with sick or injured children. There will be nurse on duty each day during VBS hours to assist with any of these needs. Please make sure that we have accurate emergency contact information.

Q. What if my child has a food allergy?

A. Please give us all the details through the online registration form in the designated box. This information will be kept confidential and only shared as needed with those who have direct contact with your child.

Q. What if my child has a special need?

A. Please give us all the details through the online registration form in the appropriate box. This information will be kept confidential and only shared as needed with those who have direct contact with your child. Someone from our Care Team will be contacting you if needed to discuss and coordinate needs for your child's week at VBS.

Q. How can I help my child be prepared for a fun VBS experience?

A. Shipwrecked VBS at Heritage is going to be an awesome experience. Make sure to fuel your child in the morning with a good breakfast and have them dress appropriately in close-toed shoes for lots of fun and sometimes messy play. Children will be outside each day for approximately 30 minutes. Sunscreen should be applied prior to drop off. There are also the options of purchasing the official VBS shirt and music CD during the registration process, which are great ways to begin preparing before our fun begins.